

# Here's how it works for new equipment:

- Year 1 warranty included at no cost.
- 12.5% of purchase price every year for up to 6 additional years.

Amortized over the 7 years, this is approximately 10.7% per year. You will pay year 2 in advance and then be invoiced annually for years three to seven. This plan must be purchased within 30 days of shipping.

# Here's how it works for existing equipment:

We will require the Serial Numbers of the equipment and based on age; the initial payment will be for year two to current. For example, if the equipment is three years old your initial extended warranty payment would be year two at 12.5% of purchase price + year three at 12.5% then you will be invoiced annually at 12.5% for the remaining four years.

If equipment is returned for repair and the equipment proves not to be faulty you will be invoiced our standard \$200 evaluation fee. Otherwise, any repairs required will be at no additional cost. There are no warranties, express or implied, regarding our RMA service, including, without limitation to, implied warranties of OZC's ability for any repair. Notwithstanding any other provision, except for personal injury, OZC's total liability for losses arising out of or related to this plan, whether for breach of contract, negligence, warranty, strict liability in tort, or otherwise, is limited to the cost of twelve (12) months of extended warranty, service provided under this plan for the particular equipment covered. After 7 years OZC will no longer accept the equipment for RMA

## Services Excluded:

This plan does not cover defects, malfunctions, performance failures, or damages to the unit resulting from:

- Equipment used in other than its normal operating manner
- Misuse, vandalism, accident, neglect, or acts of God
- Defects or damage due to physical, chemical, or liquid damage
- unapproved disassembly, testing, operation, maintenance, installation, modification, adjustment, alteration, or repair

# This plan also excludes:

- Any upgrades or reprogramming required or requested
- Local services or annual maintenance required for maintaining normal operation
- Scratches or cosmetic damage to equipment surfaces that do not affect operation

## General Terms

- If any court renders any portion of this plan unenforceable, the remaining terms will continue in full force and effect.
- This plan and the rights and duties of the parties will be governed and interpreted in accordance with the laws of the State of California.
- Failure to exercise any right will not operate as a waiver of that right, power, or privilege.
- Neither party is liable for delays or lack of performance resulting from any causes, such as strikes, material shortages, or acts of God that are beyond that party's reasonable control.
- These terms and conditions may not be altered, amended, or modified.
- Neither party will be bound by any terms contained in customer's purchase orders, acknowledgements, or other writings.